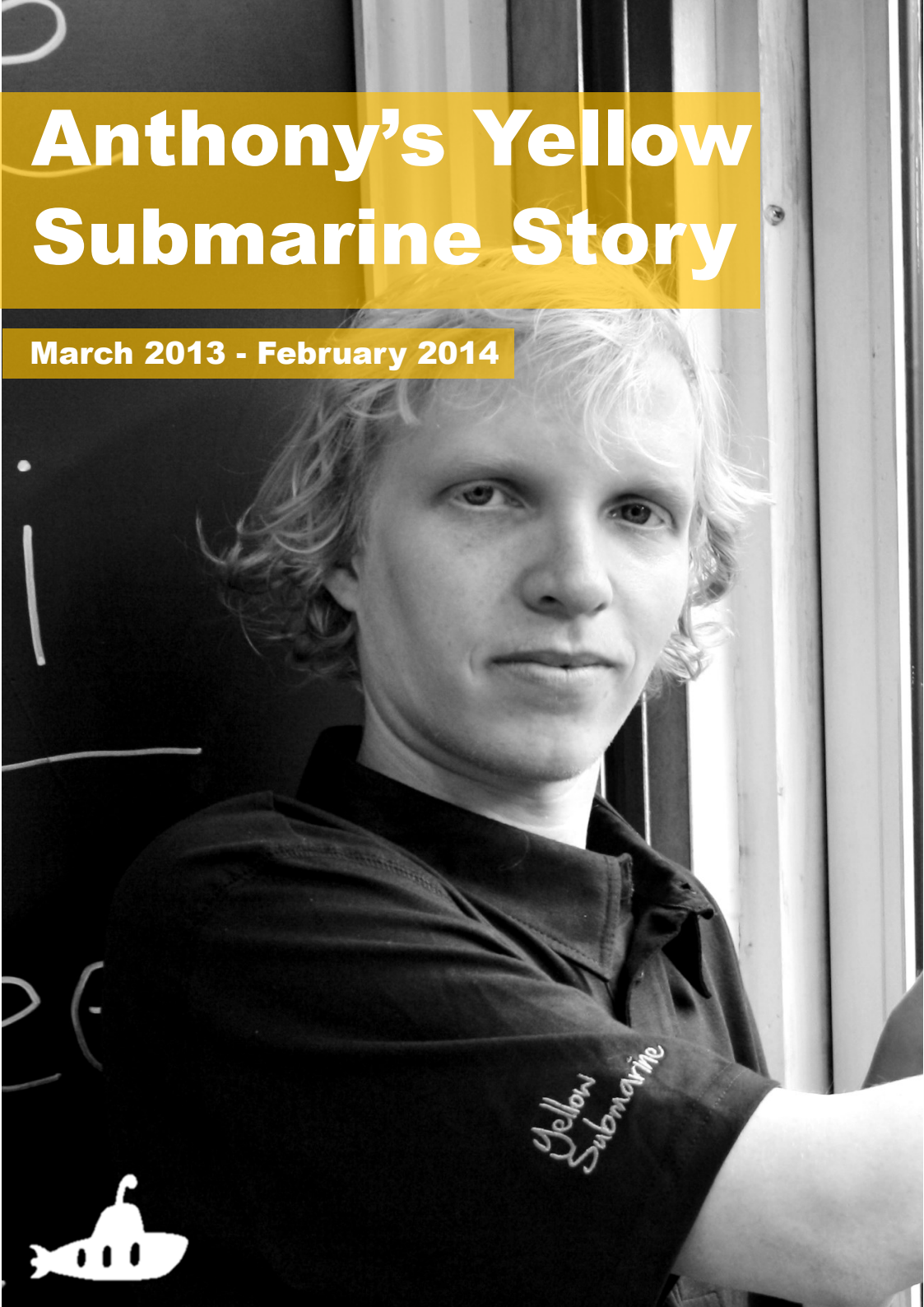


# Anthony's Yellow Submarine Story

March 2013 - February 2014



# Beginnings



**The new cafe**



**At the opening party**



**Celebrating with Yellow Submarine members**

## Milestones

- > Anthony approached us about working at Yellow Submarine
- > He told us didn't have anything to do in the day and was bored
- > He felt that he wasn't confident enough to talk to people
- > We invited him to volunteer at the opening party of the café

# April – August



**Lunch break**



**Making smoothies**



**Receiving certificate for completing an internship**

## Milestones

- > Anthony joined our first trainee programme at Yellow Submarine
- > He learnt all about what was expected in a work place
- > He had bite size introductions to various aspects of café work
- > After 10 weeks Anthony received a certificate of achievement



# September– October



**Working on the till**



**Delivery time**



**Getting his first ever pay cheque from Paul**

## Milestones

- > Based on Anthony's success we offered him his first ever paid job.
- > In the café Anthony learnt to serve customers on the till alone
- > With his parents help he opened a bank account to put his salary in & was given a debit card to be in charge of his money

# November



**Ready for the sandwich run**

## Milestones

- > This month Anthony delivered and sold sandwiches to local businesses without any staff support for the first time
- > This involves going into offices, customer service skills, finding the right stock, handling money and giving correct change

# December



**Having fun as part of the team**



**Opening the cafe**



**Christmas bowling**

## Milestones

- > Anthony learnt the procedures for opening up the café
- > He has really understood what it means to be part of a team and a colleague said his confidence had “sky-rocketed”
- > Anthony went to his first ever office party



# January



**Receiving his Food safety certificate**



**On the café wall**



**Checking temperatures**

## Milestones

- > This month Anthony has been mentoring new trainees in roles such as stock control and recording fridge temperatures
- > Anthony successfully obtained his Level 2 Food Safety Award
- > The café manager selected Anthony as "trainee of the month"

# February



**Receiving a Youth Award nomination letter**

## Milestones

- > Anthony has learnt to do the café shopping at Sainsbury's alone
- > Staff noted that he is "taking bucket loads of pride in himself"
- > On account of his work at the café, Anthony has been shortlisted for "Community Champion" at the Oxfordshire Youth Awards



# Impact



“Anthony joined nervous, unsure of himself and requiring one to one support. A year later he is a confident and independent member of the team who’s a real asset. He’s really come of age”

**Anthony’s manager**

“Well done I am proud of you m8”  
“I want to get a job like you—I’m proud of you”

**Anthony’s peers via Facebook**

[yellowsubmarine.org.uk](http://yellowsubmarine.org.uk)